



Clear Your Cache Help Sheet

When developing a web site or updating a web site, you will need to clear your browser cache so that you can view all the changes accurately. Browser's try to save time and so they cache certain parts of every web site. However, when in the development process you don't want this to happen. The easiest solution – clear your cache!

Internet Explorer Browsers:

1. Log into your browser and go to your web site or the dev site set up for you by SonicSpider.
2. Once on your site go to the top menu bar and select “Tools”
3. In the drop down go to “Internet Options” and select.
4. This will bring up a window.
5. Find where it says “Temporary Internet Files” and click delete
6. Close the window
7. Find the Refresh button located under the top menu bar (usually indicated with an arrow or two arrows and a page)
8. You should now be able to view the changes to your web site.

Gecko Browsers - Windows (Netscape, Mozilla and Firefox)

1. Log into your browser and go to your web site or the dev site set up for you by SonicSpider.
2. Once on your site go to the top menu bar and click on “Tools”
3. In the drop down click on “Clear Private Data” You will see a dialog window, in that wind UNCHECK everything but “Cache” then click “Clear Private Data Now”
 1. If this menu option is not available click on “Options”
 2. Select “Advanced” and click the “Network” tab.
 3. Click “Clear Now” button. You will see a dialog window, in that wind UNCHECK everything but “Cache” then click “Clear Private Data Now”
4. Once you have cleared you cache close the window.
5. In your browser click the refresh button at the top of your browser under the top menu bar. The refresh button is usually represented with two arrows moving in a circular motion.
6. You should now be able to view the changes to your web site.

Gecko Browsers - Mac (Netscape, Mozilla and Firefox)

1. Log into your browser and go to your web site or the dev site set up for you by SonicSpider.
2. Once on your site go to the top menu bar and click on the name of the browser in the upper left hand corner of your screen.
3. In the drop down click on “Preferences”.
4. This will bring up a window. Depending on which version you have you may have the

“Clear Cache” button on the first screen. However, if you don't see it right away click on “Advanced” on the left hand side. This will bring you to another screen in the window and will have the “Clear Cache” option.

5. Once you have cleared you cache close the window.
6. In your browser click the refresh button at the top of your browser under the top menu bar. The refresh button is usually represented with two arrows moving in a circular motion.
7. You should now be able to view the changes to your web site.

If you follow these directions and you still do not see the changes that were indicated to you by SonicSpider please contact us immediately so that we can assist you.